

## Lawlabs Membership Services

Bodycote LawLabs is the UK's leading independent confidential advisory service to the Food and Consumer Goods Industries. Formed in 1987, LawLabs specialises in assisting companies to meet their "due diligence" needs under various trading legislation, including the Food Safety Act, by providing legal and technical advice, analytical resources and third party independent inspection.

With former Trading Standards Officers, Environmental Health Officers and Technologists, Bodycote LawLabs Advisory Team is uniquely qualified to give practical, commercial advice on legal issues. This expertise ensures that we are qualified to give advice and interpretation on legislation matters including labelling, compositional requirements and "due diligence" systems.

Bodycote LawLabs maintain links with all major retailers and are able to provide advice in their particular technical protocols. We are also expert in electronic specification systems and have a team of dedicated specification technologists who can save you time and money by inputting data directly into specification systems on your behalf.

As a commercial organisation we understand the need for a rapid response and can turn round routine enquiries within a day. With Bodycote LawLabs you also have the advantage of our enforcement experience without the risk of prosecution.

In the event of any legal action you can call on our combined expertise in the following areas:

### Food Topics

- Food Safety
- Food Labelling
- Retail Specifications
- Nutrition and Health Claims
- Compositional Standards
- Allergen Labelling
- QUID
- HACCP
- Hygiene
- New Product Development
- Health and Safety



Recognising that our customers are individuals and need varying levels of assistance or advice, Bodycote offer a membership service. Our membership scheme gives access to a pre-agreed amount of consultation time with our advisors who have years of expertise in all areas of the food industry; support from a dedicated Account Manager, regular industry updates giving notice of upcoming legislation, and discounts for training courses.

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The membership service can be broken down into 5 basic levels:

	One Tick	Two Tick	Three Tick	Four Tick	Five Tick
<b>Membership Pack</b>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Monthly Information Bulletin</b>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Weekly Document List</b>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Legal &amp; Technical Advice (Hours)</b>	5	11.5	25	37.50	100
<b>Excess Hours ( Fee Rate)</b>	£100	£87	£80	£75	POA
<b>Dedicated Account Manager</b>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Management Legal Briefing</b>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Annual Account Review Meeting</b>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>24 Hour Emergency Pager</b>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Annual Fee (Exc. VAT)</b>	<b>£500</b>	<b>£1000</b>	<b>£2000</b>	<b>£3000</b>	<b>POA</b>

To discuss the membership option best suited to your businesses needs please contact:-

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## What are the “real-life” situations where membership will help me?

### Nutritional Claims

*All claims made in relation to the nutritional value of foods must be capable of being sustained. Claims can be inferred from artwork and as this is often the latter stages of product development, packaging must be accurate and verifiable.*



A member contacted Bodycote LawLabs for help in redesigning their packaging to focus on healthy eating. Our advisors worked with the customer to review the nutritional content of the product and ensured that all health claims made were validated.

### Food Scares

*Members are frequently contacted by their retail customers when food scares become headline news. Speedy responses are critical and information can be sketchy. Lack of affirmative action could result in a product recall or delisting.*

A member contacted Bodycote for advice on a product recall following the Belgian dioxin scare. Our advisors were able to help the customer identify that in fact their supplier wasn't affected. We were also able to assist in drafting a document to their customer and reassure them of the quality of the product.

### Enforcement

*The way in which a company responds to an Enforcement Authority can change the course of an investigation. Presenting your “due diligence” effectively during an investigation can stop a prosecution long before it reaches court. LawLabs boasts a team of former Enforcement officers who understand how to present a case in the most effective way.*

A member contacted LawLabs after an enforcement challenge concerning the name of a product. Our advisors were able to prepare the member for the subsequent defendant interview and how to present their “due-diligence defence”. As a result of this support and advice no action was taken against the member.

